## Inland Empire Coordinated Care Initiative (CCI) Advisory Committee October 20, 2020 1:00 – 2:00 p.m. WebEx Meeting Due to COVID-19

Item	Presenter	Est. Time
<ul> <li>1. Welcome, Introductions, and Announcements</li> <li>Meeting Attendance</li> <li>Verbal Attendance for Telephone User (Only)</li> <li>Name in Chat for WebEx User</li> </ul>	Chair	5 min.
2. Acceptance of minutes from September 22, 2020	Chair	5 min.
3. Review of the Action Log from September 22, 2020	Hector Garcia	5 min.
<ul><li>4. Physician/Provider/Health Plan Topics</li><li>Pharmacy Benefits during COVID</li></ul>	Providers / Pharmacy	10 min.
<ul> <li>5. Outreach Events</li> <li>Aurrera Health Group Outreach Activities</li> <li>CBO Needs</li> </ul>	Monika Vega / Cassidy Acosta	5 min.
<ul> <li>6. Stakeholder Experience</li> <li>IHSS; MSSP; CBAS; LTC</li> <li>Providers/Network</li> </ul>	All	10 min.
<ul> <li>7. Ombudsman Report Out and Update</li> <li>Case Trends</li> <li>Consumer Experience</li> </ul>	Grant Jahner	10 min.
8. Public Comment	Public	5 min.
9. Closing Comments	All	5 min.

Next Webinar Meeting- November 17, 2020 from 1:30PM - 2:30PM

## Handouts:

- Agenda
- Minutes